

## City of Americus

Mayor Lee Kinnamon

101 W. Lamar Street Americus, Georgia 31709 Phone: 229-924-4411 / www.americusga.gov

City Council
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"A Shining City on a Hill"

12/31/2023

Dear Valued Customers,

We hope this letter finds you well. We want to take a moment to express our gratitude for your continued support and trust. It is our commitment to provide you with reliable and quality services. It is our commitment to transparency that prompts us to communicate changes to our utility rates.

Considering the continuous improvements to infrastructure and the escalation of operational expenses, we deem it necessary to modify our rates for water, sewer, and gas services. These changes are essential to ensure the sustainability of our services and the continued delivery of reliable, quality utilities.

The new rates will come into effect on the 01/01/2024, and you will see these changes reflected in your upcoming bills. We understand the importance of managing household expenses, and we have worked diligently to keep these adjustments as minimal as possible.

If you have any questions or require further information regarding these rate adjustments, our customer service team is available to assist you. Please do not hesitate to contact us as we are located at 217 W Forsyth Street, Americus, GA.

We genuinely appreciate your understanding and support as we strive to maintain and enhance the quality of your utility services. We look forward to continuing to serve you and your community.

Thank you for being a valued part of our City of Americus family.

Sincerely, Twany Edwards Director of Finance